

# GOVERNMENT OF INDIA PLANNING COMMISSION UNIQUE IDENTIFICATION AUTHORITY OF INDIA REGIONAL OFFICE, GUWAHATI

## **TENDER DOCUMENT**

For providing rental Taxi services to the Regional Office, Guwahati, Unique Identification Authority of India by a reputed Taxi service provider:

Date of issue of Tender Document : 20.01.2014

Last date for pre –bid clarification : 31.01.2014

Last Date & time for submission : 10.02.2014 at 15.00 hours

Date & time for opening of Tender Document

Technical bid : 10.02.2014 at 16.00 hrs.

Financial Bid of eligible Tenderers : will be notified later (will be

opened within 30 days from the last

date of receipt of tender)

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File No. UIDAI/ RO-Ghy /Vehicles /36/2010-UIDAI
Government of India
Planning Commission
Unique Identification Authority of India
Regional Office
Block -V, 1st Floor, HOUSEFED Complex, Dispur, Guwahati-781006

Date: 17.01.2014

#### **TENDER NOTICE**

- 1. Sealed tenders are invited under **Two Bid System** i.e. (**Part-I: Technical Bid and Part-II: Financial Bid**) from reputed, experienced and financially sound Taxi service providers to provide rental taxies to UIDAI Regional Office at Guwahati. The contract will be initially for a period of one year and is likely to commence from the date of signing of agreement which may be extended further for a period of one year depending upon the requirement and administrative convenience of UIDAI. The tender work will remain open for acceptance for a period of 90 (ninety) days from the date of opening of the Financial bid. The quantum of requirement of vehicles may increase or decrease during the period of contract.
- 2. The interested Agency/Firm/Company may obtain the Tender Documents by depositing fee for an amount of **Rs. 500/-** (Rupees five hundred) only (non refundable) in the form of Demand draft pledged in favour of **Pay and Accounts Officer UIDAI, New Delhi**. The tender document complete in all respects along with **Earnest Money Deposit (EMD) of Rs. 25,000** (Rupees twenty five thousand only) refundable without interest, in the form of demand draft / Pay Order drawn in favour of Pay and Accounts Officer, UIDAI, New Delhi up **to 15.00 hours of 10.02.2014** in the tender box kept at the UIDAI, Regional Office, Block -V, First Floor, HOUSEFED COMPLEX, Dispur, Guwahati-781006. The tenders will not be accepted beyond the stipulated date and time under any circumstances what so ever.
- 3. The tender document also be downloaded from **UIDAI** website can http://www.uidai.gov.in. However, in case of downloaded Tender Documents the Agency/Firm/Company has to submit a separate Demand draft for an amount of Rs. 500/-(Rupees five hundred)only (non refundable) as tender fee along with the amount of EMD (refundable) stated above and both the draft should be pledged in favour of Pay and Accounts Officer, UIDAI, New Delhi.
- 4. The Technical bid shall be opened on 10.02.2014 at 16.00 hours at the same address as mentioned in 2 above in the presence of the authorised representative of Agency/Firm/Company who wish to be present. At the first instance the technical bids shall be opened and analyzed by a technical committee constituted for the purpose. At the second stage financial bids of only technically acceptable offers shall be opened for which the date will be intimated separately.
- 5. The UIDAI, RO, Guwahati reserves the right to reject all the tenders at any time or amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason, thereof.

#### A. SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR TENDERERS:

The Regional Office, Unique Identification Authority of India (UIDAI), Planning Commission, Guwahati, requires the services of reputed well established and financially sound taxi service provider Company/Firm/ Agency (hereinafter referred to as Agency) to provide **Rental Commercial Taxi** services for its Regional Office at Guwahati. The Regional Office UIDAI, Guwahati looks after the North Eastern States including Sikkim. As per work exigency and requirement, the scope of the work can be divided into 3 parts.

- 1. (a) (i) **Daily Option:** Providing Taxi Service for local tour within Guwahati and surrounding area *on demand*.
  - (ii) **Monthly Option**: Providing Taxi Services for day to day use within Guwahati and surrounding area.
- (b) Providing Taxi Services from Guwahati to the places within Assam and to the states of Meghalaya, Tripura, Nagaland, Mizoram, Manipur and Arunachal Pradesh *on demand*.
- (c) Providing Taxi Services (The taxi service provider company either on their own or through some tie-up with similar business associates in these areas should be able to provide taxi services on demand.):
- i) at Dimapur / Kohima and from Dimapur / Kohima to various places in Nagaland,
- ii) at Itanagar and from Itanagar to various places in Arunachal Pradesh,
- iii) at Agartala & from Agartala to various places in Tripura,
- iv) at Aizwal and from Aizwal to various places Mizoram,
- v) at Imphal and from Imphal to various places in Manipur
- vi) from Bagdogra/ Siliguri / Gangtok to various places of Sikkim & at Gangtok.
- vii) at Silchar & from Silchar to places in south Assam & North Tripura,
- viii) at Dibrugarh & from Dibrugarh to places in Arunachal Pradesh,
- xi) at Jorhat & from Jorhat to places in Nagaland.
- 2. The contract will be initially for a period of one year and is likely to commence from the date of signing of the agreement which may be extended for a further period of one year depending upon the requirement and administrative convenience of UIDAI, Regional Office. The UIDAI, however, reserves right to terminate/curtail the contract at any time after giving 30 days' notice to the selected service providing Agency without assigning any reason.
- 3. The interested Agency may put the tender document complete in all respects along with Earnest Money Deposit (EMD) of Rs. 25,000 (Rupees twenty five thousand only) with Technical bid up to 15.00 hours on 10.02.2014 in the Tender Box kept at the UIDAI, Regional Office, Block -V, First Floor, HOUSEFED COMPLEX, Dispur, Guwahati-6.
- 4. The various crucial dates relating to "Tender for providing taxi services to UIDAI, Regional Office, Guwahati" are cited as under:
- a) Date of issue/download of Tender Document: 20.01.2014
- b) Last date and time for submission of Tender Document: 10.02.2014 up to 15.00 hours

c) Last date for receiving written queries for clarification on the bid document: 31.01.2014

d) Release of responses to clarification\* : 04.02.2014

e) Date and time for opening of

i. Technical Bidii. Financial Bidii. Will be intimated later

[\*As the responses as mentioned in (d) will be released on e-mail, bidders are required to provide the necessary information for communication and check the website www.uidai.gov.in]

- 5. The tender shall be accepted under **Two Bid System**. The interested agencies are advised to submit two separate sealed envelopes superscribing "**Technical Bid for Providing Taxi services to UIDAI**, **Regional Office**, **Guwahati**" and "**Financial Bid for Providing Taxi Services to UIDAI**, **Regional Office**, **Guwahati**". Both sealed envelopes should be kept in a third bigger sealed envelope super-scribing "**Tender for Providing Taxi Services to UIDAI**, **Regional Office**, **Guwahati**".
- 6. Technical Bid of the agency must necessarily be accompanied with Earnest Money Deposit (EMD) of Rs. 25,000 (Rupees twenty five thousand only) in the 1st envelope containing the technical bid, refundable (without interest), in the form of Demand Draft / Pay Order drawn in favour of Pay and Accounts Officer, UIDAI, New Delhi failing which the tender shall be rejected summarily.
- 7. The Tender for the work will remain valid for a period of 90 days from the date of opening of the Financial bid. If any Tenderer withdraws his tender before the said period or issue of letter of acceptance, whichever is earlier, or makes any modification of the Terms & Conditions of the Tender which is not acceptable to the UIDAI, then UIDAI shall, without any prejudice to right of remedy, be at liberty to forfeit 50% of the earnest money as aforesaid. Further the tenderer will not be allowed to participate in the tendering process of the work in future.
- 8. The bids shall be valid for a period of one year from the date of opening of the tenders.
- 9. (a) The successful tenderer will have to deposit Performance Security Deposit @5% of the annual hiring charge per vehicle to be supplied for the scope of work A.1.(a) [schedule-B] of Section E (monthly option only) in the form of A/C Payee demand draft or bank guarantee issued by a reputed Bank or Fixed Deposit Receipt (FDR) made in the name of the Agency but hypothecated to the Pay and Accounts Officer, UIDAI, New Delhi covering the period of contract. The performance security should remain valid for a period of sixty days beyond the date of completion of all contractual obligations by the Agency. In case, the contract is further extended beyond the initial period one year, the performance security will have to be accordingly renewed by the successful bidder.
- (b) For the scope of work under A.1.(b) and (c) of Section E, the agency will have to submit the standard rates for supply of vehicles only and no performance security is invited as the requirement of vehicle will be demanded on need basis only.
- 10. The tendering Agency are required to enclose duly attested photocopies of the following documents along with the Technical Bid, failing which their bids shall be summarily/out rightly rejected and will not be considered any further
- a. Registration Certificate as tour/taxi service operator.
- b. Copy of PAN card
- c. Copy of the IT return filed for the last three financial years; i.e. 2010-11, 2011-12, 2012-13

- d. Copy of the Service Tax registration certificate
- e. Attested copies of Income Tax clearance certificate, copy of the certificate of Registration for sale tax /Vat and acknowledgement of up to date file return, Bank solvency certificate shall be accompanied with tender.
- f. Copies of at least 1 or 2 contracts (refer to B-3) awarded by the Central Government/State Government/PSUs/ Bank/reputed private firms during last three years.
- g. Certified copy of banker certificate of A/c maintenance for the last three financial years
- h. Copy of Inter-State permits (from Assam to other NE states like Meghalaya, Arunachal Pradesh, Tripura, Mizoram, Manipur, Nagaland & Sikkim) for the vehicles offered.

# 11. Conditional bids shall not be considered and will be out rightly rejected in very first instance.

- 12. All entries in the tender form should be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. No overwriting or cutting or use of correction fluid etc. is permitted in the Financial Bid Form. In no case should there be any change in the format of the financial bid. In such cases, the tender shall be summarily rejected. However, the cuttings, if any, in the Technical Bid Application must be attested by the person authorized to sign the tender bids.
- 13. In case of partnership firms, a copy of the partnership agreement, or general power of attorney duly attested by a Notary Public, should be furnished on stamped paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of attorney. The attested copy of the certificate of registration of the Agency should also be enclosed along with the tender.
- 14. In the case of partnership firms, where no authority to refer disputes concerning the business of partnership firm has been conferred on any parties, the tender and all other related documents must be signed by all partners of the firm.
- 15. It is to be ensured that the complete information as required by this office may be furnished by the tenderer in the prescribed format. Formats submitted with incomplete information and not conforming to the requirements are liable to be rejected.
- 16. Each page of the tender should be signed by the tenderer or by his authorized signatories with seal of the agency.
- 17. The Technical bid shall be opened on the scheduled date and time (at16.00 hrs of 10.02.2014), in the UIDAI, Regional Office, Block -V, First Floor, HOUSEFED Complex, Dispur, Guwahati-781006 in the presence of the authorised representatives of the Agency, if any, who wish to be present at the time of opening the tender.

# 18. The Financial Bid of only those tenderers who fulfills technical bid's requirements will be opened at later stage for which the date will be intimated separately.

- 19. Notice inviting Tender will be the part of the Contract Agreement. The successful Tenderer, on acceptance of his tender, shall within 15 (fifteen) days, signed the Contract Agreement. However, UIDAI reserves the right to reject all or any bids without assigning any reason thereof.
- 20. The successful tenderer will be informed of the acceptance of their tender by registered/Speed post.

#### **B. TECHNICAL BID QUALIFICATION CRITERIA:**

The tendering Agency must fulfill the following technical specifications in order to be eligible for technical evaluation of the bid described in detail in Section D.

- 1. The Registered Office of the Agency should be located at Guwahati. An attested copy of the registration certificate of offices in Guwahati must be provided along with the tender.
- 2. In case of partnership firms, a copy of the partnership agreement, or general power of Attorney duly attested by a Notary Public, should be furnished on stamped paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of attorney. The attested copy of the valid certificate of registration of firm should also be enclosed along with the tender.
- 3. The Agency must have a minimum of three years experience in supplying taxies to reputed private companies/Public Sector Companies/Banks /Central and State Government Departments. The agency must attach proof of successful and satisfactory completion of at least 2 works amounting to Rs 10 Lakh each or 1 work amounting to Rs 20 Lakh (all figures rounded to nearest Rs. 10 lac) during the last three years ending last day of the month previous to the one which the tenders are invited. The value of executed work shall be brought to the current costing level by enhancing the actual value of the works at simple rate 7% per annum calculated from the date of completion to the last date of submission of tender.

The certificate should be from prominent organizations (Government organizations / PSUs/ Banks/ reputed private firms).

- 4. The Agency should have its own Bank Account. Certified copy of the account maintenance for the last three years issued by the Bank shall be enclosed.
- 5. Certified **copy of the PAN card** shall be attached with the Bid document.
- 6. The Agency should be **registered with Service Tax departments**. Certified copy of the valid registration shall be attached with the Bid document.
- 7. The Agency must have a minimum of 10 small and/or mid segment fleet of commercial taxi/cars registered in its name or in the name of business associates in Guwahati and any two or more places in Agartala/ Dimapur/ Aizwal / Imphal/ Itanagar/ Bagdogra/ Gangtok. A list of such vehicles with registration details along with an affidavit confirming that the tenderer has similar business association with such Agencies in other places as mentioned above should be attached with the bid. The vehicles should have inter-state (for the states of NE Region) license/permit. The list should also indicate the date of registration of the car. UIDAI may ask the agency to produce the original RCs at the time of examination of technical bid.
- 8. A list of vehicles for each category with the fuel type should be also provided.

#### C. CRITERIA FOR EVALUATION OF TENDER:

#### 1. Technical bid evaluation:

The evaluation of Technical bid will be done by considering the parameters listed in the technical bid form. Parameters at Sl. No. 1 to 12 (tabulated in Section D) are essential in order to be eligible as already stated in Section B and only that Agency who meet the requirements and provide documentary proof of the same will be considered for financial evaluation.

#### 2. Financial Bid evaluation:

In order to have a single rate index for evaluating and comparing the tenders of different tenderers for different categories of vehicles, the UIDAI has assigned weightages to each category on the basis of the estimation of the share of the vehicles required in each category and other parameters. Accordingly, following formulae at para 2.1 to 2.3 will be used to arrive at a single rate of index. It may be noted that Financial Bid will be evaluated on the basis of rates quoted for the scope of work A.1(a). In case the L-1 tenderer in A.1(a) quotes higher rates in A.1(b) and A.1(c), the average rates of A.1(b) and A1.(c) of all the valid tenderers will be taken.

#### 2.1 Stage 1: Consolidated Index for one Category

Firstly, for each category, the Average Daily Rate\_will be arrived at by the following formula. Avg. daily Rate (D) = (Daily Rate for 12 Hrs & 100 Kms)\* (0.96) + (Rate for each Extra Kms beyond 100)\*(0.01) + (Rate for each Extra Hour beyond 12 Hrs.)\*(0.03)

An Example will clarify the working of this formula:

Example: If the daily rate quoted for a category is Rs.1000 (for 12 Hrs or 100 Kms), the per km rate beyond 100 Kms for extra Kms is Rs.10 and per hour rate beyond 12 hrs for extra hours is quoted as Rs.40 then the average daily rate for that category will be:

1000 \* (0.96) +10\*(0.01) +40\*(0.03) =960+0.1+1.2=961.3

Similarly Average Monthly Rate will be calculated as

Avg. Monthly Rate (M) = (Monthly Rate for 2500 Kms or 25 days)\*(0.96) + (Rate per Extra hour beyond 300 hours)\* (0.038) + (rate for per extra km beyond 2500 kms)\*(0.002)

Again an Example will clarify the working of this formula.

Example: If the Monthly Rates quoted for a category is Rs.20000, extra per hour beyond 300 hours Rs.100 and extra per Km beyond 2500 Kms is Rs 10 then the average monthly Rate will be (20000\*(0.96)+100\*(0.038)+10\*(0.002)=**Rs.19203.82** 

#### 2.2 Stage II: Overall Consolidated Rate Index

At this stage the average rates for each category and both options (monthly or daily) shall be used to compute the aggregate index for all categories and options. The formula for this one will be as below:

2.3 Overall Consolidated Rate Index= 
$$[M_1 * (0.10) + M_2 * (0.10) + M_3 * (0.80)] * (0.90) + [D1 * (0.34) + D_2 * (0.33) + D_3 * (0.33)] * (0.10)$$

Where

M<sub>1</sub>=Average Monthly Rate for Category 1

M<sub>2</sub>=Average Monthly Rate for Category 2

M<sub>3</sub>= Average Monthly Rate for Category 3

And

D<sub>1</sub>=Average Daily for Category 1

D<sub>2</sub>= Average Daily for Category 2

D<sub>3</sub>= Average Daily for Category 3

And \* is used as the symbol for multiplication

Again an example is given below to clarify the working of this formula:

Suppose the Average Monthly Rates arrived at in stage I for Category 1, 2 and 3 are Rs.30,000/-, 25,000/-, 20,000/- respectively and the average daily rates arrived at in stage I for categories 1,2 & 3 are Rs.1200, 1000 and 800 respectively. Then the Over-all Consolidated Rate Index will be:

= [30000\*0.10+25000\*0.10+20000\*0.80]\*0.90+[1200\*0.34+1000\*0.33+800\*0.33]\*0.10

=[3000+2500+16000]\*0.90+[408+330+264]\*0.10

=[21500]\*0.90+[1002]\*0.10

=19350+100.2=19450.2

2.4 The contract shall commence from the date of signing the agreement with the successful bidder. Initially the contract will be for a period of one year. If the performance/service is found satisfactory, the contract may be extended for a further period of one year depending on administrative convenience and requirement of UIDAI at same rate, terms and condition. The contract so awarded can be terminated by the office of the unique Identification Authority of India at any time with 30 (thirty) days notice without conveying any reasons thereof.

#### **D. PROFORMA FOR TECHNICAL BID**

|   | Criteria  |  |
|---|---|--|
| 1 | Name of Agency  |  |
| 2 | Nature of the concern: (i.e. Sole Proprietor or Partnership firm or a Company or a Government Department or a Public Sector Organization) |  |
| 3 | Full Address of Reg. Office Telephone No. FAX No. E-Mail Address  |  |

| 4  | Banker of Agency with full address  (Attach Bankers certificate of account   |  |
|----|--|--|
|    | maintenance for the last three years)  |  |
|    | Telephone Number of Banker   |  |
| 5  | Registration No. of the Agency /firm   | Attach attested copy of the valid Registration   |
| 6  | PAN No   | Attach attested copy of the valid Registration   |
| 7  | Service Tax Registration No./TIN   | Attach attested copy of the valid Registration   |
| 8  | Service tax paid during last three years   | Attach Statement of last three years service tax details (up to date)  |
| 9  | IT Return of the Agency for the last 3 Financial Years   | Attach copy of the Agency's IT returns of last three years.  |
| 10 | Number of Vehicles registered (a) with<br>the agency, (b) with their tie-ups<br>/business associates in other states of<br>NE Region of India. | Attach list of vehicles with the RC number and date to indicate less than 2 year old vehicles Attach list of vehicles with fuel to be used |
| 11 | Details of major contracts handled in last three years   | Attach in Annexure –A  |
| 12 | Certificate of satisfactory performance from the organization to whom the service was provided.  | Attach attested copies of satisfactory performance from the organizations to whom service was provided.                                    |

|        | Signature of authorized person |
|--------|--------------------------------|
| Date:  | Name:                          |
| Place. | Seal:                          |

# **DECLARATION**

| 1. I,  | Son /Daughter/Wife of Shri   |
|--|--|
| Proprietor /Director /authorized signator this declaration and submit this tender do | y of the Agency mentioned above, is competent to sign  |
| this declaration and submit this tender do   | cument,  |
| <b>2.</b> I have carefully read and understood a abide by them;                      | ll the terms and conditions of the tender and undertake to   |
| the best of my knowledge and belief. I $\slash$                                      | along with the above application are true and authentic to we, am / are well aware of the fact that furnishing of any would lead to rejection of my tender at any stage besides opriate law. |
| Signature of authorized person   | Full Name:   |
| Date: Place:   |  |

## **E. PROFORMA FOR FINANCIAL BID:**

## I. For scope of work A.1 (a)

**SCHEDULE A: Daily Option**: (Providing Taxi Service for local tour within Guwahati and surrounding area *on demand*.)

Rate (all inclusive including all taxes and levies except service tax & parking charges) for Taxis as indicated below:

| Sl. |                    |                | A                     | В                | C              |
|-----|--------------------|----------------|-----------------------|------------------|----------------|
| No. |                    |                |                       |                  |                |
|     | Make               | Category       | Rate for full day (10 | Rate per km      | Rate per hour  |
|     |                    | of vehicles    | hrs and 100 Kms)      | after 100 km (in | after 10 hours |
|     |                    |                | (In Rs per day)       | Rs.)             | (in Rs.)       |
| 1   | Honda City or SX 4 | $\mathbf{D}_1$ |                       |                  |                |
|     | or Similar         |                |                       |                  |                |
| 2   | Swift Dzire or     | $D_2$          |                       |                  |                |
|     | Indigo or similar  |                |                       |                  |                |
| 3   | Tata Indica/Wagon  | $D_3$          |                       |                  |                |
|     | R/ Santro or       |                |                       |                  |                |
|     | equivalent         |                |                       |                  |                |

## **SCHEDULE B: Monthly option:**

Rates (all inclusive including all taxes and levies except service tax & parking charges) of taxis on monthly basis:

|           |  |                         | A   | В   | С                               |
|-----------|--|-------------------------|---|---|---------------------------------|
| Sl.<br>No | Make   | Category of<br>Vehicles | 2000 Kms and 25<br>days per month<br>and Up to 250 hrs<br>(In Rs per month) | Extra per km<br>Beyond 2000 km<br>(Rs per km) | Extra per hour beyond 250 hours |
| 1         | Honda City or SX 4 or Similar                    | $M_1$                   |   |   |                                 |
| 2         | Swift Dzire or<br>Tata Indigo or<br>Similar      | $M_2$                   |   |   |                                 |
| 3         | Tata Indica/<br>Wagon R/ Santro<br>or equivalent | M <sub>3</sub>          |   |   |                                 |

## II. For scope of work A.1 (b):

Providing Taxi Services from Guwahati to the places within Assam and to the states of Meghalaya, Tripura, Nagaland, Mizoram, Manipur and Arunachal Pradesh *on demand*.

| Sl.<br>No. |   |                         | A  | В                                  | C                                     |
|------------|---|-------------------------|--|------------------------------------|---------------------------------------|
|            | Make  | Category<br>of vehicles | Rate for full day (10 hrs and 100 Kms) (In Rs per day) | Rate per km after 100 km (in Rs. ) | Rate per hour after 10 hours (in Rs.) |
| 1          | Honda City or SX 4 or Similar                       | $D_1$                   |  |                                    |                                       |
| 2          | Swift Dzire or Indigo or similar                    | $D_2$                   |  |                                    |                                       |
| 3          | Tata Indica/<br>Wagon R/<br>Santro or<br>equivalent | $D_3$                   |  |                                    |                                       |

## III. For scope of work A.1. (c)

### For providing Taxi Service

i) at Dimapur / Kohima and from Dimapur / Kohima to various places in Nagaland,

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or<br>Similar              | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

ii) at Itanagar and from Itanagar to various places in Arunachal Pradesh,

| Sl.<br>No. |                               |                         | A   | В                                       | C  |
|------------|-------------------------------|-------------------------|---|---|--|
|            | Make                          | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or Similar | $D_1$                   |   |   |  |

| 2 | Swift Dzire or Indigo or similar | $D_2$ |  |  |
|---|----------------------------------|-------|--|--|
| 3 | Tata Indica/ Wagon R/            | $D_3$ |  |  |
|   | Santro or equivalent             |       |  |  |

## iii) at Agartala & from Agartala to various places in Tripura,

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or Similar                 | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

## iv) at Aizwal and from Aizwal to various places Mizoram,

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or<br>Similar              | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

## v) at Imphal and from Imphal to various places in Manipur

| Sl.<br>No. |   |                         | A   | В                                       | С  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or Similar                 | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

vi) from Bagdogra/ Siliguri / Gangtok to various places of Sikkim & at Gangtok.

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or Similar                 | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

vii) at Silchar & from Silchar to various places in south Assam & North Tripura,

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or<br>Similar              | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

viii) at Dibrugarh & from Dibrugarh to various places in Arunachal Pradesh,

| Sl.<br>No. |   |                         | A   | В                                       | C  |
|------------|---|-------------------------|---|---|--|
|            | Make  | Category<br>of vehicles | Rate for full day<br>(10 hrs and 100<br>Kms)<br>(In Rs per day) | Rate per km<br>after 100 km<br>(in Rs.) | Rate per<br>hour after<br>10 hours<br>(in Rs.) |
| 1          | Honda City or SX 4 or Similar                 | $D_1$                   |   |   |  |
| 2          | Swift Dzire or Indigo or similar              | $D_2$                   |   |   |  |
| 3          | Tata Indica/ Wagon R/<br>Santro or equivalent | $D_3$                   |   |   |  |

ix) at Jorhat & from Jorhat to various places in Nagaland

| Sl. |      |             | A                     | В           | C        |
|-----|------|-------------|-----------------------|-------------|----------|
| No. |      |             |                       |             |          |
|     | Make | Category of | Rate for full day (10 | Rate per km | Rate per |

|   |                       | vehicles       | hrs and 100 Kms)(In | after 100 km | hour after 10 |
|---|-----------------------|----------------|---------------------|--------------|---------------|
|   |                       |                | Rs per day)         | (in Rs. )    | hours(in Rs.) |
| 1 | Honda City or SX 4 or | $\mathbf{D}_1$ |                     |              |               |
|   | Similar               |                |                     |              |               |
| 2 | Swift Dzire or Indigo | $D_2$          |                     |              |               |
|   | or similar            |                |                     |              |               |
| 3 | Tata Indica/ Wagon R/ | $D_3$          |                     |              |               |
|   | Santro or equivalent  |                |                     |              |               |

#### Note:

- 1. The payment for extra days beyond 25 days (for monthly option) will be on the average of rates quoted by all valid tenderers for daily option for similar category of vehicles, if the quoted rate of the L1 tenderer is higher than the average of quoted rates of all the valid tenderers. In case the quoted rate of L1 tender is lower, then payment will be made on the quoted rate.
- 2. The payment for extra KM beyond 2000 KM and extra hour beyond 250 hrs will be on the average of all the quoted rates of valid tenderers against these items (Refer Schedule B of Monthly Option, Column B and Column C), if the quoted rate of the L1 tenderer is higher than the average of quoted rates of all the valid tenderers. In case the quoted rate of L1 tender is lower, then payment will be made on the quoted rate.
- 3. Compensation/recovery clause on account of variation in fuel prices:

To take care of price variation in fuel (diesel/petrol) the price compensation/ recovery will be as per following formula: % compensation/recovery= $1/2*(F_1/F_0-F_1)*100$ 

- (i) Where F1 is the minimum price of fuel (petrol/diesel/CNG) cost during the month to which the bill will relate.
- (ii) F0 is fuel (petrol/diesel/CNG) cost as on the Tender opening date
- (iii) After application of the above formula, negative figure indicates compensation to be paid to the contractor while positive figure indicates recovery from the contractor.
- (iv) Percentage of compensation/recovery will be on the accepted rate for various category of vehicles indicated in Schedule A & B.
- (v) The rate payable for extra KM (beyond 2500 KM) will be adjusted based on the %age compensation/recovery as indicated above.

| Signature of Tenderer:                | (with stamps of the firm) |
|---------------------------------------|---------------------------|
| Name of Authorized Signatory<br>Seal: |                           |

#### F. TERMS AND CONDITIONS:

#### General

- 1. The contract will be initially for a period of one year and is likely to commence from the date of signing of the agreement which may be extended for a further period of one year on the same rates, terms and conditions depending upon the requirement and administrative convenience of UIDAI. The UIDAI, RO, Guwahati however, reserves the right to terminate/curtail the contract at any time after giving one week's notice without assigning any reason.
- 2. Taxis to be provided by the Contractor should be in perfectly sound working condition and suitable for use by Senior Officers.
- 3. Taxis supplied should be fitted with all modern features.
- 4. Taxies supplied should not be more than 2 years old as on date of contract. The Agency should specify the numbers of such vehicles enclosing copies of their RC. The successful Agency should ensure that only such taxis are deputed in this office.
- 5. The approximate requirement of vehicles for monthly use will be 2 with a variation. The segment wise approximate number is indicated below:

| Make                             | Requirement |
|----------------------------------|-------------|
| Tata Indica or WagonR or similar | 2           |

Note: UIDAI, RO, Guwahati may order for hiring as per need. Performance Security Deposit by the contractor will be fixed as per the number of vehicle for monthly option @ 5% of annual hiring charge per vehicle.

- 6. The vehicles should require to be comprehensively insured.
- 7. The vehicles will have to be fitted /provided with the following additional accessories/ utilities:
  - a) Clean seat covers
  - b) Quality radio music system
  - c) Reading lamp
  - d) Tissue paper box
  - e) Car perfume
  - f) Mobile charger
  - g) Seat Belts (Front & Rear)
  - h) Umbrella during Monsoon
  - i) First Aid Box.
- 8. The Agency should have sufficient numbers of drivers having experience of driving in Guwahati, the rest areas of Assam, Meghalaya, Mizoram, Manipur, Nagaland, Arunachal Pradesh, Sikkim and Tripura.
- 9. Only such Taxi Operators may apply whose Taxis have been duly authorized by the concerned RTO for use as public transport and who have telephone connections available at their

Premises/Garage/Stands from where such taxis are to be operated and can be requisitioned by the Office of the Unique Identification Authority of India, RO, Guwahati.

- 10. The Agency should ensure that the drivers employed hold valid driving license, are well trained, well behaved, reasonably educated, conversant with traffic rules/regulations and city roads/routes as well as security instructions.
- 11. Each driver employed by the Agency must have a cell-phone duly activated.

## 12. Each driver should wear uniform while on duty.

- 13. No mileage will be allowed for lunch/tea of the driver. Driver should carry his lunch.
- 14. A list of drivers who would be deployed on duty along with copy of their respective valid driving license and cell-phone nos. has to be provided to the Unique Identification Authority of India, RO Guwahati at the time of contract signing. No driver should be changed unless the officer to whom the driver reports is apprised.
- 15. The Agency should inform in advance the bio- data of all drivers who would be deployed on duty to the Unique Identification Authority of India, RO, Guwahati.
- 16. Declaration from the transporter on their letter-head stating that the drivers provided are of Good Character, vetted by police for security, have valid driving license and are aware of the roads of Guwahati and other areas/States as mentioned above will be provided to the Office of the Unique Identification Authority of India, RO, Guwahati.
- 17. The Agency should have an adequate number of telephones for contact round the clock and these may be conveyed to this office.
- 18. The Agency should have a provision to take bookings 24 x 7.
- 19. The Agency should be experienced in providing fleets for events, delegations, meetings and conferences etc.
- 20. "Full Day" would imply a run of the Taxi up to 100 kilometers and 10 hours duration.
- 21. Full month would imply 2000 Kms and 25 days up to 250 hours.
- 22. Rates once finalized will be fixed at least for a period of one year and used as base rate in case of Upward/downward change in rates in fuel prices.
- 23. Any complaint from the users regarding poor upkeep, maintenance, non availability of above accessories (mentioned at para 7) or any misbehavior of the driver would attract a deduction from the bill amount for that day(s) on pro rata basis @ 25% in the first instance, 50% in the second instance and removal of driver and/or vehicle from the fleet on the third instance either from per day rate or on pro rata basis.
- 24. Any overtime arising due to breakdown of vehicle supplied by Agency shall be on his account and shall not be charged to UIDAI, RO, GUWAHATI.
- 25. A daily record indicating time and mileage for each vehicle shall be maintained by the driver in a log book in a format as per govt. instructions and the log book shall be submitted to the concerned officer in UIDAI, RO, GUWAHATI every day for scrutiny and signature.
- 26. A vehicle will be allowed for booking only in condition when the Milo meter is sealed. If during the running of the vehicle it is found that the Milo meter is unsealed then forfeiture of hiring charges and a penalty as fixed by UIDAI, RO, GUWAHATI will be imposed.
- 27. The time and mileage shall be taken into account from the reporting time at the appointed place (both at the time of reporting and closing). There will be no dead mileage. In

other words to and fro journeys from the taxi stand to the reporting place and releasing place to taxi stand will not be counted for computing the mileage or time.

- 28. Vehicles under daily option will be hired as per administrative need of the Authority.
- 29. Once the hiring of vehicles commences from a particular Agency, the vehicles and drivers should not be changed unless so requested for by the UIDAI, RO, GUWAHATI. The vehicle must be available at any time of days as desired by the UIDAI, RO, GUWAHATI.
- 30. In case of breakdown of any vehicle during official duty, it shall be the responsibility of the Agency to provide a substitute vehicle which is of similar make as replacement immediately.
- 31. The liability of the UIDAI, RO, GUWAHATI will be limited to the hiring charges agreed in the contract.
- 32. Actual parking charges will be payable along with the monthly bills, only upon submission of the parking bills.
- 33. The agency will be responsible for compliance of all statutory provisions related to minimum Wages, etc. in respect of the drivers deployed by it. The tendering agency will be fully responsible for payment of wages and other dues and compliance of all labour laws, welfare schemes applicable to the drivers deployed by them in this Office.
- 34. While the Office of the Unique Identification Authority of India, RO, Guwahati has a regular requirement for hiring taxis, it shall have the right not to utilize the services at all at any time for any period without giving any notice. The office will also reserve the right to hire taxis from any other provider of such services even during the period of contract.
- 35. For all purposes of the contract including arbitration there under, the address of the contractor mentioned in the tender shall be final unless the contractor notifies a change of address by a separate letter sent by registered post with acknowledgement due to the Office of the Unique Identification Authority of India, RO, Guwahati. The Agency shall be solely responsible for the consequences of any omission or error to notify change of address in the aforesaid manner.
- 36. In case of breach of any of terms and conditions mentioned above, the Competent Authority will have the right to cancel the work order without assigning any reason thereof, and nothing will be payable by this Authority in that event and the Security Deposit in the form of Performance Bank Guarantee shall be forfeited.
- 37. The Bank Guarantee can be forfeited by order of the Competent Authority of the Office of the unique Identification Authority of India in the event of any breach or negligence or non-observance of any terms/conditions of contract or for unsatisfactory performance or for non-acceptance of the work order. On expiry of the contract, such portion of the said Bank Guarantee as may be considered by the Office of the unique Identification Authority of India as sufficient to cover any incorrect or excess payments made on the bills to the Agency, shall be retained until the final audit report on the account of Agency's bill has been received and examined.
- 38. No additional terms & conditions over and above the conditions stipulated above shall be entertained by UIDAI, RO, GUWAHATI

## **Terms of Payment:**

- 1. No payment shall be made in advance nor any loan from any bank or financial institution recommended on the basis of the order of award of work.
- 2. The contractor shall submit the bill at each stage/in the first week of following month in respect of previous month (in case of monthly payments) for sanction of the amount of bill and passing the bill for payment.
- 3. All payments shall be made by ECS/cheque only.
- 4. Office of the Unique Identification Authority of India, RO, Guwahati shall be at liberty to withhold any of the payments in full or in part subject to recovery of penalties mentioned in preceding para.
- 5. The term 'payment' mentioned in this para includes all types of payment due to the contractor arising on account of this contract excluding Earnest Money and Security Deposit governed by the separate clauses of the contract.
- 6. Wherever applicable all payments will be made as per schedule of payments to be decided in the agreement.
- 7. TDS as applicable will be recovered from the bill.

# **ANNEXURE-A**

Details of major contracts with Central Government/State Governments/PSUs/Reputed Private Firms handled by the tendering Agency for providing hiring taxi services during the last three years in the following format (attested copies of the last 3 years work award may be enclosed).

| Sl.No. | Details of client along with address, | Amount of Contract (Rs.Lakh per year) | Duration of contract |    |
|--------|---------------------------------------|---------------------------------------|----------------------|----|
|        | email, telephone and FAX numbers      |                                       | From                 | То |
| 1      |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
| 2      |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
| 3      |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
| 4      |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        |                                       |                                       |                      |    |
|        | I.                                    | I                                     |                      |    |

(If the space provided is insufficient, a separate sheet may be attached)